ADVANCED ROBOT SOLUTIONS

A.I. Court Web Chatbots

Reduce Staff Workload & Improve Self-Service

Introducing the SANDI A.I. Chatbot for Courts

- Multilingual
- Improves Website Navigation
- Prevents Needless Court Visits
- Reduces Court Staff Workload
- Legal Self-Help from Home
- Assists with Forms and E-Filing

A.I. Avatars Get Smarter with Use

A.I. Court Web Chatbot

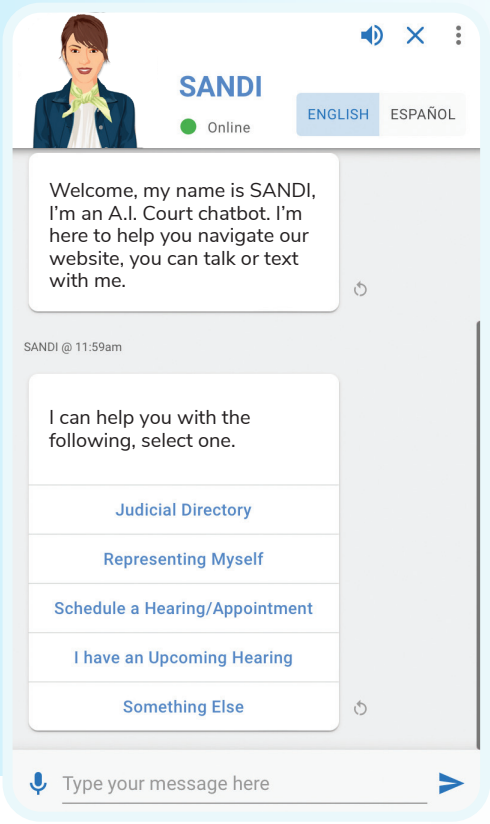
The Problem: Traditional Court Websites are confusing.

Most all visitors that go to a court website are going there for their first time. First time website visitors get lost and aggravated, they don't know legal nomenclature. Once confused they call, email, or worse, come to your courthouse unnecessarily, a waste of their time and more work for your team.

The Answer: Add SANDI, the A.I. Court Chatbot, to your website.

Add SANDI to your website to reduce staff workload and improve self-help customer service.

Using A.I., through talk and text, SANDI quickly guides web visitors throughout your website and aides them in self-service, freeing court staff to work on higher value work.



- Easier Website Navigation
- Human-Like Conversations
- SANDI Acts as an A.I. Website Guide

Human-Like Conversations

Court visitors to your website will be greeted by an A.I. avatar. **We have a diverse collection** of avatars that you can rotate on your website.

SANDI's advanced AI mimics human conversation, via text or audio, ensuring your website visitors find the information they need swiftly and effortlessly. SANDI's AI natural language processing (NCP) capabilities allow it to understand and respond in a conversational manner, via text or voice.

The Advantages of a "Chatty" AI Web Chatbot

The important task of supporting your constituents by answering questions and providing feedback on your services takes time and resources.

Without doing a complete website overhaul to better serve your constituents, simply add SANDI. The ARS team will build a customized AI knowledge base for your website and SANDI will guide and aid website visitors, serving their needs and reducing your customer service.

- Latest in technology
- Addresses consumer needs
- A system that gets "smarter"
- Supplements existing staff

24/7 service

With jobs, family obligations, transportation challenges, etc., it's hard for constituents to do business with your court during regular hours. SANDI negates these problems and is ready to answer queries and answer questions any time – day or night, adding a layer of convenience for your constituents and website visitors.

Here's why there's so much interest in SANDI

Different than spreadsheet chatbots

SANDI's AI driven and communicates via 'intent' and 'context', like talking to a human; easy!

Provides Human-Like Conversation

SANDI mimics a real conversation between two humans so that information can be quickly shared.

Customizable design, image and content

The SANDI AI platform is highly customizable. We'll match the design and branding of your website.

Multi-Language Support

Most all court websites are English only. SANDI can operate in Spanish and other languages; now your website can be multi-lingual.

Becomes "Smarter" with Use

SANDI learns and adapts to user behavior, providing smarter, more accurate and more helpful responses over time.

A.I. is only going to get more powerful

There's an AI boom happening and it's only going to more powerful. As AI tools get better, so will SANDI and the service your court provides.

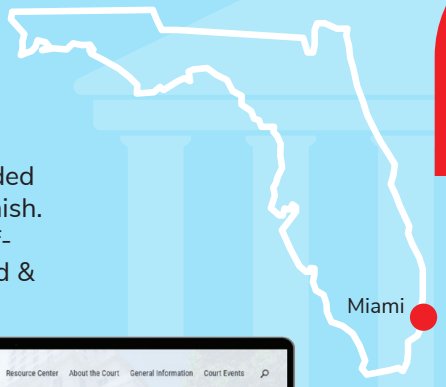
30%
of the questions SANDI answers are outside of court-house hours!

CASE STUDY

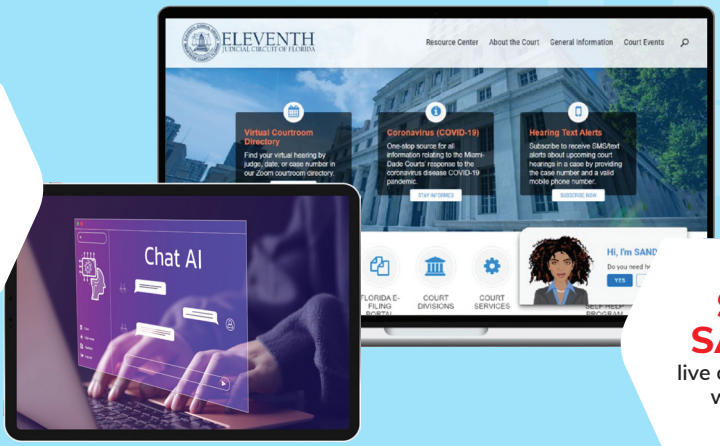
A.I. Court Web Chatbot

In July 2022, the Eleventh Judicial Circuit Court of Florida in Miami added SANDI to their website. SANDI speaks/texts in both English and Spanish. Sandy reduced live online support requests for the Family Court's Self-Help Program by 94%. Imagine how SANDI can reduce staff workload & improve self-service when she's on your website!

94%
reduction in court staff live help! See case study.



SEE ARTICLE
on the National Center of State Court's website!

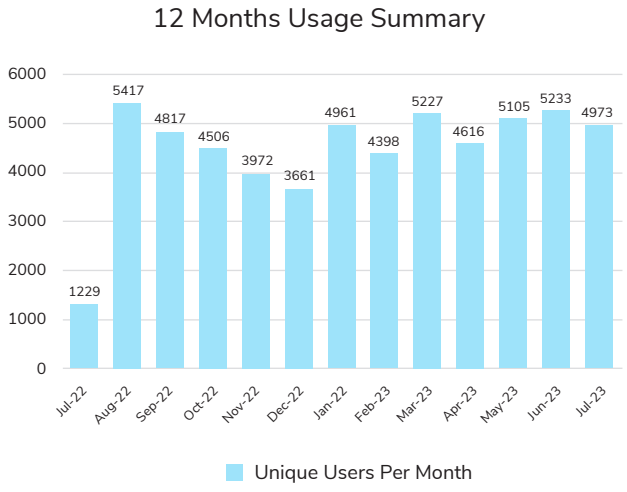


SEE SANDI
live on Miami's website

Adaptitve Intelligence - Real-Time Analytics

SANDI learns from each interaction and gets SMARTER with use. Through the power of A.I. it's responses provide increasing personalized and relevant assistance to your court visitors.

With real-time analytics, your court will gain insights into constitutent preferences and behavior. SANDI's AI monitors website interaction to continously improve your customer engagement strategy.



Top 10 Question
I have an Upcoming Hearing
Get Zoom Details
Schedule a Hearing/Appointment
Representing Myself
Divorce/Child Support/Other Family Related Matter
Schedule a Traffic Appointment
Judicial Directory
Courts Forms
Civil Lawsuit/Small Claims/Eviction/Guardianship/Estate/Other Probate Matters
Status of My Filed Court Case

Total Unique User Sessions: 58115

Avg. Unique Sessions/Day: 159

Total Interactions: 565,112

Avg. Interactions/Day: 1548

Initial KB Size: 35 Q&As

Current KB Size: 1495 Q&As

Live agent summoned: 1%

SANDI Answered: 99%

Contact us for a demo and quote!

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